

# Michael Ingargiola

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## GAME DEVELOPER & TECHNOLOGY EDUCATOR

Self-determined developer who brings leadership experience and an eagerness to get things done to a team that are passionate about what they do.

- Known for taking the initiative to “get things done” based on project needs.
- Demonstrated efforts to learn new concepts, systems, etc to ensure team productivity
- Accustomed to working directly with clients to keep open communication, proper expectations, information/training and guaranteed quality product/services.
- Adaptable to working environments of various industries.

CORE COMPETENCIES: Project Management, Agile/SCRUM, C#, Blueprints, CSS, HTML5, SVN, Git, Adobe CC, Office 365, Azure DevOps, Google Admin Console

HARDWARE: HTC VIVE, Oculus, Quest, Microsoft HoloLens, Dell, HP, Lenovo, Chromebook, Apple

PLATFORMS: Windows, Linux, MacOSX, iOS, Android, ChromeOS, AWS, Microsoft Azure, Unity, Unreal Engine, Adobe CC, MailChimp, Volusion, Google Analytics, Facebook Business

## PROFESSIONAL EXPERIENCE

Gator Chef Restaurant Equipment & Supply – Bensenville/Chicago, IL. 11/2020-current

### **Social Media Manager/Software Developer**

Managing company image/brand with cohesive strategies to achieve marketing goals, improve the online presence of a small business, strategizing ways to improve based on feedback/trends

#### *Key Contributions:*

- Administrator to all social profiles and establishing brand guidelines that align with business goals
- Setting marketing objectives and report on ROI
- Designing graphics for print and digital advertising
- Maintaining/updating website including establishing pipeline to update product lines
- Prototyping/developing proprietary app for customer experience
- Assisting in the process of opening a new location
- Liaison to contractors for IT, POS and other service providers
- Self-educating on commercial restaurant equipment/industry

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Alliance Mechanical Services– Bensenville, IL

08/2020-11/2020

## **Inside Sales Representative**

Tasked with improving Customer Journey, perform Cost Benefit Analysis and establishing guidelines for day-to-day process improvement.

### *Key Contributions:*

- Implemented new avenues to receive customer feedback
- Reporting for Gross Profit Margin calculations and strategizing with Business Manager for process improvement
- Laid ground work for Warehouse Inventory system
- Self-educating on commercial refrigeration and HVAC

Panda Wave Studios – Carol Stream, IL

05/2020-08/2020

## **Producer**

Tasked with managing project scope/timeline, development cycle and team coordination to ensure successful launch.

### *Key Contributions:*

- Leading team meetings and delegating appropriate tasks based on performance through Azure DevOps, Trello and G Suite.
- Meeting 1 to 1 with any team member to trouble shoot software or hardware issues
- Jumping in where needed to keep forward progress to Sprint deadline.
- Communication with investors, media and establishing brand for Kickstarter campaign.

Columbia Online – Chicago, Illinois

04/2020-05/2020

## **Professor/Curriculum Developer - Immersive Applications**

Developed curriculum for adult learners for immersive applications until Columbia College Chicago COVID-19 budget restructure resulted in the closure of Columbia Online.

### *Key Contributions:*

- Working with Curriculum Development to follow state standards
- Budgeting course costs
- Thoroughly breaking down key concepts to teach for an 8-week course

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321 Fast Draw / 321 Next Reality – Chicago, IL

01/2019-09/2019

## **Contract VR/AR Programmer**

Contracted to ensure successful launch of flagship VR Title to be played at Chicago Cubs Spring Training in Mesa, AZ. After its success, I was retained for client communication and team management.

### *Key Contributions:*

- Balancing team budget based on client needs, development cycle and studio costs
- Contributed feature development to an already established code base
- Prototyping VR/AR games/apps for project bidding/grant programs
- In office client training on propriety VR/AR applications

St. Robert Bellarmine School– Chicago, IL

09/2018-11/2019

## **Tech Administrator / Computer & Art Teacher**

Substitute position turned into full time teacher for PreK through 8<sup>th</sup> grade in Computer Science fundamentals and Art with the responsibility of Google Super Admin. Left this position to be a full-time parent.

### *Key Contributions:*

- Balanced School's technology and art budget for a school of 300 staff and students.
- On-call tech support for various hardware and software issues (Windows, Apple, Chromebooks, ethernet control switches, laptops, works stations, mobile devices, projectors, printers)
- Coordinated with IT provider on upgrades and system monitoring through Cisco Meraki
- Educated students and staff on G Suite, hardware, internet safety and emerging technologies for schools
- Established/moderator to Computer Club, Games Club and Dragons Slayers Club

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Columbia College Chicago – Chicago, IL

07/2017-05/2018

## **Lab Assistant/Tutor**

Troubleshooting all hardware and software the Interactive Arts and Media Department provided and tutoring students in programming and design courses.

### *Key Contributions:*

- Coordinated and organized new check-out system of department equipment and licenses
- On-call tech support for teachers, students and staff for hardware and software issues
- Set-up and break down for technology focused invents
- Shift Leader role reporting back to Systems Admin, testing and implementing any software/hardware changes needed department wide and took apart/put back together hardware for boredom/curiosity, maintenance or evaluation.

## **Customer Service Experience** *8 years overlapping and combined*

- Chicago Park District 2011 – 2019
- Smith-Corcoran Funeral Home 2011 – 2015

## **EDUCATION**

Bachelor of Arts in Game Design

Columbia College Chicago – Chicago, Illinois